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Meeting COALVILLE SPECIAL EXPENSES WORKING PARTY

Time/Day/Date 6.30 pm on Thursday, 15 December 2022

Location Council Chamber, Council Offices, Coalville

Officer to contact Democratic Services (01530 454512)

AGENDA

Item Pages

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

Under the Code of Conduct members are reminded that in declaring interests you should make clear the nature of that interest and whether it is a disclosable pecuniary interest, registerable interest or other interest.

3. MINUTES OF THE PREVIOUS MEETING

To confirm the minutes of the meeting held on 11 October 2022.

3 - 6

4. EVENTS UPDATE

The Report of the Head of Economic Regeneration.

7 - 28

Circulation:

Councillor D Everitt (Chairman)
Councillor M B Wyatt (Deputy Chairman)

Councillor E G C Allman

Councillor A J Bridgen

Councillor A S Black

Councillor J Geary

Councillor J Legrys

Councillor J Windram

Councillor M French



MINUTES of a meeting of the COALVILLE SPECIAL EXPENSES WORKING PARTY held in the Council Chamber, Council Offices, Coalville on TUESDAY, 11 OCTOBER 2022

Present: Councillor D Everitt (Chairman)

Councillors M B Wyatt, E G C Allman, A J Bridgen, A S Black, J Geary, J Legrys and J Windram

In Attendance: Mr G Hammons (Observer)

Officers: Mrs A Crouch, Mr J Knight, Mrs W May, Mrs C Hammond and Ms R Haynes

9. APOLOGIES FOR ABSENCE

Apologies were received from Councillor M French.

10. DECLARATIONS OF INTEREST

Councillor M Wyatt declared a registerable interest in all items, as an owner of two businesses in Coalville.

11. MINUTES OF THE PREVIOUS MEETING

Consideration was given to the minutes of the meeting held on 14 June 2022.

It was moved by Councillor J Legrys, seconded by Councillor J Geary and

RESOLVED THAT

The minutes of the meeting held on 14 June 2022 be confirmed as an accurate record of the proceedings.

12. COALVILLE SPECIAL EXPENSES FINANCE UPDATE

The Finance Team Manager presented the report, updating members on the budget but confirming that they would not yet be in a position to finalise the outturn for 2021/22.

Members thanked officers for a thorough explanation of the budget and reaffirmed their understanding that there would need to be cuts made in the coming year.

It was queried exactly what the Coalville Special Expenses Committee would be required to pay for and additionally what benefit residents of the special expenses area would receive from this expenditure. Officers responded that this information would be prepared in time for the following meeting.

A member suggested that fireworks should be cut from this year's planned events in order to save money, which was reportedly a strategy that other authorities had adopted. It was also suggested that the events budget be reduced and other expenditure, such as that used for parks and memorials be further scrutinised in a bid to cut costs.

It was further suggested by members that large events, such as the King's Coronation, be combined with the authority's regular annual events, for example Party in the Park, in order to continue to deliver a memorable event on these occasions but also to combine costs incurred.

Councillor E Allman extended an invitation to other party members to attend the finance sub-group meetings and confirmed that their input would be welcomed.

It was moved by Councillor J Geary, seconded by Councillor E Allman and

RESOLVED THAT

- 1. The 2021/22 Draft Outturn figures and Coalville Special Expense balances as at 31 March 2022 be noted.
- 2. The 2022/23 Quarter 1 budget monitoring figures and forecasted outturn for 2022/23 be noted.
- 3. The 2023/24 budget process be noted.

13. EVENTS UPDATE

The Cultural Services Team Manager presented the report

Members were updated on the 2022/23 Christmas lights and it was confirmed that a contract had been procured to store, remove and test the lights. It was also noted that two Christmas trees had been ordered this year.

Members were informed that the 26 November 2022 would be the date on which the Christmas in Coalville event is scheduled to take place. It was hoped that Belvoir Shopping Centre, Marlborough Square and Needham's Walk car park would be the venues for these events, although final confirmation had not yet been received. Events would include a festive trail and also the shop windows competition, which had been very successful in preceding years.

Officers informed the meeting that the Cinema in the Park event had been incredibly successful, with expenditure less than anticipated and had also attracted more than the expected income. The feedback for this event was overwhelmingly positive and members thanked and congratulated officers for the success of it.

Officers drew member's attention to the financial requirements, as budget costs for the Coalville Christmas Decoration Programme had increased by £6,000 for the upcoming year. Members questioned whether this would be for the upcoming year alone or if it would also be seen in other, proceeding years. Officers advised that this would be a regular yearly increase and was due to overall price increases and the fact that some stock may fail and require replacement, among other factors.

It was noted that the Coronation of King Charles III on the 6 May would have some impact on costs and members were advised to consider this when considering the 2023/24 budget.

Members queried whether the real trees in Memorial Square and Marlborough Square are covered by the Christmas lights contract. Officers confirmed that the lights on the trees are covered by the contract and the trees are procured from an additional provider (a tree specialist).

A member enquired whether it would be possible to utilise the clock tower area for Christmas Events and also voiced their support for the suggestion that fireworks should be dropped from the programme of events, stating concerns around costs, the impact on wildlife and on local residents.

A member queried how much of the budget could be saved by opting to not use fireworks and were advised that the cheapest quotation for fireworks had been £1,650 for a 4 to 5 minute display with music and a snow canon.

Members suggested that instead of a fireworks display, a laser lights show and stage flares be used on stage at the opening event, officers advised that this could be

problematic as there would be too many restrictions around safety and proximity to audience, and that it would be unlikely that a laser show would be possible this year.

Officers sought to clarify whether members wished to retain the fireworks or would prefer that this be dropped from the programme. Councillor J Legrys formally proposed that the authority did not use fireworks on this occasion. Councillor J Geary seconded this proposal and therefore a motion was carried, with 6 against and 1 for, to remove the fireworks. It was requested that a Cabinet decision be obtained in support of this motion at the upcoming meeting on 8 November.

A member recommended that should laser shows be adopted in favour of fireworks in future years, the authority would need to contact East Midlands Airport to ensure that this would not interfere with flight paths.

By affirmation of the meeting it was

RESOLVED THAT

- 1. The progress update on 2022/2023 events and budget allocation be noted,
- 2. The update for Christmas lights 2022/2023 and the requirement to allocate a further £6,000 to ensure the delivery of the Coalville Christmas Decoration Programme be noted.
- 3. A Cabinet decision be obtained in support of the motion not to use fireworks at this year's events.

14. CAPITAL PROJECTS UPDATE

The Leisure Services Team Manager presented the report to members providing an update on the progress of current projects.

It was confirmed that Coalville in Bloom had now been delivered for this year and that the budget next year would be £5,000 as opposed to the £7,500 which had been available this year. Officers agreed with member suggestions that them seeking external funding in order to attempt to bridge some of this shortfall would be an excellent idea.

An update was received on the Thringstone Bowls Pavilion and it was noted that the cost of the repairs to the roof would be £8,500 which had been a budget saving, coming in at less than the anticipated cost.

It was confirmed that play equipment would be replaced at Claremont Drive, Cropston Drive and Sharpley Avenue play areas as all are well used sites. It was noted that the play area at St Faith's was less well used and that the wooden play equipment had deteriorated more quickly than had been anticipated. Therefore replacements for the wooden equipment had been budgeted for with works expected to take place in 2025/26. However it was noted that consultation would be undertaken with regards to possible other uses for this area. A member enquired whether it would be preferable to grass over the St Faith's play area, as this is not well used, which would offer a financial saving and officers confirmed that this would be an option.

A member asked if officers would be applying to the Bardon Aggregate Fund in order to help cover the costs of improving Cropston Drive play area. It was agreed that this would be a potential source of income and that officers would look into this possibility.

Members were assured that the wall at London Road cemetery would continue to be monitored and did not at the current time pose any danger, however that options were being considered for a potential replacement. Members were also assured that the intention would be to retain the trees on the condition that they would not cause damage. It was noted that a report regarding the trees would be produced and brought to the next meeting of the Coalville Special Expenses committee.

Officers also informed members that grant schemes would be looked at in order to offer help in the current cost of living crisis.

With regard to proposed 5 year plans for the district's sports pavilions, in particular the Scotlands Sports Pavilion, a member enquired whether proposals for a new zero carbon building would be put forward or if elements would just be replaced as and when necessary. Officers responded that a number of pavilions are in need of repair and that although the budget is restrictive, it would need to be considered whether the council are looking to fix things which may be degenerating or if it would be preferable to invest in new buildings with longer lives.

It was moved by Councillor J Legrys, seconded by Councillor J Geary and

RESOLVED THAT

- 1. The progress update on the 2022/23 Capital Projects be noted.
- 2. The budget allocated to the replacement of play equipment at St Faith's Play area be brought forward from 2025/26 to 2022/23 be recommended to Cabinet.

15. FUTURE WORK PLAN

The Democratic Services Officer presented the report, and it was agreed that the Capital Projects update be removed from the December 2022 meeting. It was noted that the Christmas Events update would be included in the December 2022 meeting and that the London Road cemetery would be discussed further.

A member suggested a meeting with the Police Chief be arranged and it was agreed that an ideal time for this would be in the hour immediately prior to the December 2022 meeting. Officers agreed that they would attempt to facilitate this.

It was moved by Councillor John Legrys, seconded by Councillor A Black and

RESOLVED THAT

The Future Work Plan be noted.

The meeting commenced at 6.30 pm

The Chairman closed the meeting at 7.40 pm

NORTH WEST LEICESTERSHIRE DISTRICT COUNCIL



COALVILLE SPECIAL EXPENSES WORKING PARTY – THURSDAY, 15 DECEMBER 2022

| Title of Report | EVENTS UPDATE |
|-------------------------------------|---|
| Presented by | Paul Wheatley Head Of Property And Regeneration |
| Background Papers | None. |
| Financial Implications | There are no direct financial implications as a result of this report. However, members will need to be mindful of the budget pressures when developing the events programme for 2023/24 and ensure all expenditure is either within approved budgets or source external funding. |
| | Signed off by the Section 151 Officer: Yes |
| Legal Implications | None. |
| | Signed off by the Deputy Monitoring Officer: Yes |
| Staffing and Corporate Implications | None |
| | Signed off by the Head of Paid Service: Yes |
| Purpose of Report | To update members on the 2022/23 events programme and to consider proposals for member engagement in the planning of 2023/24 events. |
| Recommendations | THAT THE WORKING PARTY NOTES |
| | 1) THE PROGRESS UPDATE ON 2022/23 EVENTS 2) THE PROPOSED MEMBER ENGAGEMENT FOR 2023/24 EVENTS |

1. EVENTS 2022 / 2023

- 1.1 Event programme 2022 / 2023
- 1.1.1 Delivery of the 2022 / 2023 event programme has concluded.

| 2022/23 COALVILLE EVENTS | 2022/23 | Status |
|--------------------------|---------|--------|
|--------------------------|---------|--------|

| | allocated budget | |
|--|--|-----------|
| St George's Day - 22 April to 29 April 2022 | £100 | Delivered |
| The installation of the English flag in various locations to celebrate St George's Day | | |
| Queen's Platinum Jubilee Celebrations – Saturday 4 and Sunday 5 June 2022 A Celebratory Event to mark the Platinum Jubilee of the Queen (Music and Picnic in the Park budget | £20,000 | Delivered |
| Cinema in the Park – 22 July to 2 August | £26,000 Plus a further | Delivered |
| 12 days of cinema in Coalville Park | contribution from the General Fund | |
| Christmas in Coalville 26 November 2022 | £10,000 | Delivered |

1.2 Christmas in Coalville

1.2.1 Christmas in Coalville was delivered on Saturday 26 November in Coalville town centre from 10am to 5pm. The event comprised a Christmas Market, street performers and live and recorded music and fun fair rides. The event was located in three areas: Marlborough Square (including Newmarket), Belvoir Shopping Centre and Needham's Walk car park.

The following was delivered in Coalville Town Centre:

Marlborough Square (partial closure) and Newmarket

- Santa (Coalville Belvoir Rotary Club)
- Real reindeer
- Street performers four professional sets (Comedy Waiters, Elvis Pressie, Snow Globe and Bubbles/Balloons)
- Festive music and mini stage
- Live music Leicester Co-op band, local school choirs (Belvoirdale and All Saints) and barrel organist
- Pantomime characters
- Newmarket regular and guest stalls, music and crafts
- Two small fun fair rides (train and cups and saucers)

Belvoir Shopping Centre

- Christmas Market food, drink and crafts
- Street performers three professional sets (Comedy Waiters, Elvis Pressie and Bubbles/Balloons)
- Festive music and mini stage
- Live music Leicester Co-op band, local school choirs (Belvoirdale and All Saints) and barrel organist
- Pantomime characters

Needham's Walk car park

Fun fair rides

Competitions

The Best Dressed Window and Have you seen Santa? trail competitions were launched on 26 November. Over 40 shops are displaying the small Santas and nearly 20 shops have entered the Best Dressed Window competition. Winners will be announced w/c 19 December. We have received feedback regarding the voting process, this will be considered when planning the competition in 2023.

- 1.2.3 The Newmarket Team reported a very busy and successful day. A record footfall count of over 1700 people visiting Newmarket was logged, with 103 children participating in the 'Kid's Club' which is double the normal attendance. Many people stated that they were visiting for the first time, so the event has given the facility good exposure. All traders were very happy on the day, Whirlicious sold out, the Handmade Brownie Company said it was 'an amazing day' and Kool Guys were very happy with the response to their Christmas Special icecreams.
- 1.2.4 The guest traders in the Belvoir Shopping Centre all reported a very good trading day, with one stallholder ordering in more stock partway through the day and still selling out before the end of trading. Those that attended have already said they will be coming back in 2023. A tenant of Belvoir Shopping Centre said they had a great day, with sales more than double their normal takings, they thought that the event was excellent and they were very pleased to see so many people in Coalville on the day.
- 1.2.5 Event communication comprised of press, social media releases and councillor radio interviews. Event material (posters and leaflets) were distributed in the town centre from 9 November and road closure letters (Marlborough Square) were distributed to businesses and residents in the vicinity of Marlborough Square on 11 November. Further road and car park closure signs were installed in Marlborough Square on 23 November. Further event communication is included in appendix one, this shows examples of the promotional and marketing materials and an infographic giving an overview of the response to press and social media.
- 1.2.6 Councillors and visitors to the event were also given the opportunity to give their feedback on the event. A 'snapshot' survey was conducted from the district council information trailer on the day with visitors to the event and CSEWP councillors were emailed a councillor feedback form on 23 November in advance of the event, with responses required by 30 November at 5pm, to ensure that responses could be included in this report. 73 responses were received from the 'snapshot' survey and five responses were received from councillors, these are included in appendix two.
- 1.2.7 Information relating to Christmas in Coalville events from 2009 to present day is detailed in appendix three, this gives an overview of each event and the budget expenditure and income.

2. CHRISTMAS LIGHTS

- 2.1 Town centre lights were illuminated from 4pm onwards on 26 November, the lights were automatically lit up through the pre-programmed timers associated with each light. The Council's contractors were on-site to oversee the lights and to address any issues.
- 2.2 The Christmas lights scheme for 2022 comprises the following:
 - 2x 30ft Christmas Trees in Memorial Square and Marlborough Square (new lights on both for 2022)
 - Four faces of Memorial Clock Tower decorated and illuminated
 - Pea lights in trees on High Street and Memorial Square
 - 23 lamp column decorations in the following locations:
 - 6x Ashby Road
 - 8x Memorial Square
 - 6x Marlborough Square

3. 2023 / 24 EVENTS

- 3.1 Event programme 2023 / 2024
 - 3.1.1 Planning for the 2023 / 2024 event programme should commence early 2023. It is suggested that an Events' Sub Group meeting is scheduled for either Tuesday 17 or 24 January 2023 at 6.30pm whereby councillors can support the planning for the Spring / Summer event, this will then allow recommendations to be reported to the 14 February 2023 CSEWP meeting.
 - 3.1.2 It is suggested that planning for Christmas in Coalville 2023 should commence in June 2023 (after the CSWEP meeting scheduled for 13 June) a further Events' Sub Group meeting could be scheduled for early September.
 - 3.1.3 Proposals that officers were asked to investigate as part of this years' preparation for Christmas in Coalville have also been noted and will be presented to the June meeting. These included an alternative light show / low noise fireworks for the event finale and event location. The information already gathered in the appendices of this report should also be considered when planning for the 2023 Christmas in Coalville event.

Between 10 and 28 November, there were **seven** pieces of coverage from outlets including: ITV News Central, BBC Radio Leicester, Leicester Mercury, Nub News, Coalville Times, BBC News, Leicestershire Live.

On Facebook, we shared **nine** posts which resulted in a reach of **109,600** people and **1,034** engagements. **Eight** posts were shared in Spotted: Coalville and **13** in We Love Coalville.

We also set up a new Instagram page and created a stream of live updates using the story feature. In total we shared **30** story posts and **3** grid posts which reached **30** accounts.

Feedback - positive

Nice to see so many people in Coalville enjoying the day

Really nice to see people out and about

Fabulous day , well done to all involved

Great to walk round the town today. My first time in ages.

It was great to see the town centre so busy. Loved the table football

Cracking effort from all involved

Loved it

It was better than nothing. My lad loved it

We went up town for an hour and my boys were happy. Not sure what people were expecting

Why do people have to shout down everything, they make an effort to organise something fun, people moan, they don't do anything people moan. Looks to me like the kiddies are enjoying themselves and love the snow Queen and in my opinion that's all that matters!!

Loved these guys. If I was 50+ years younger, I would have been dancing too

Thank you for a fabulous and successful day. I hope everyone enjoyed it as much as I did. KazCraftedBits

this will be good

Might have to pay a visit!

Looking forward to it

Nice to see so many people in Coalville enjoying the day

Feedback - neutral

But what about free parking in town and don't say its free for 2 hrs

Surly the silent fireworks would be ok? I know wildlife and pets are not keen on the bangs etc I 100% respect that, but it is Christmas after all.Lets put a smile on the kiddies faces.

Really loved it, but the decorations are non existent in coalville especially the precinct! The shop owners are not happy, yet go to Ashby......

And what about free parking from this weekend and through
December and dont say its free for 2hrs

It would be nice if the shops on high street and belvoir road were included x

Except you missed out the High Street Again!

Feedback - negative

Was abit of a let down, hardly anything there

So when are all the Christmas lights going to be switched on?? Half of them weren't on Saturday night? And are the council offices not bothering this year?

Is that it?? Wonderful

Not quite as dazzling as the promotional material......

Most dreadful Christmas Market I've ever been to

NWL Need to pump some money into Coalville

We were really disappointed. Ok so we knew there would be no fireworks but no show and countdown to switch on? No decorations in the precinct and a pack 5 rides on the car park. Reindeer are always gone way too early, previous years have always used the fireworks as an excuse but they were gone by 3pm today and fireworks as an excuse this time. All the entertainment is done by 3pm so those who actually want to go and be up there while lights are switched on miss out.

Just a very poor effort all round really

Walked along High Street and nothing to help those shops along there.

The council have really let Coalville down this year

I would make some comment about Christmas lights burning energy when people are finding it hard to heat their homes BUT usually the Xmas lights in Coalville are a few sad looking 60watts flashing on and off a tired tree so I am guessing it won't break the bank

What has it come to when we can't even have some enjoyment. It's once a year!!!



Newmarket

On Facebook (Newmarket Coalville), we shared **six** posts which resulted in a reach of **9,563** people and **590** engagements.

On Instagram (Newmarket Coalville), we shared **one** post, **one** reel and **six** stories which resulted in a reach of **444** accounts and **37** engagements.

Feedback

Everything was top class

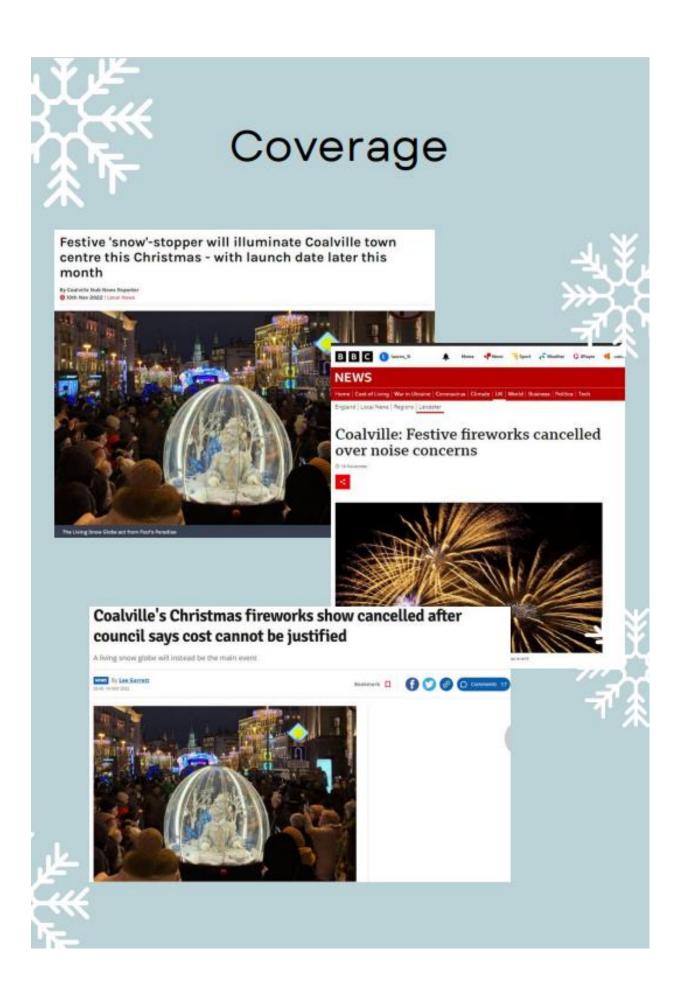
warm welcome, lovely crafts for the kids

Lovely atmosphere and very festive

Bit more snow please:)

The funny French people came and spoke with us







Media evaluation

Ahead of the event, we received a number of enquiries from ITV News, BBC News, BBC Radio Leicester and also received some negative coverage from Leicestershire Live around the fireworks. We provided a statement to explain that the reason for no fireworks this year was following feedback from residents around noise, and a better use of our budget. Some coverage we received focused on the fact we couldn't afford it, which wasn't an accurate representation. This is something we'll need to be mindful of when discussions around Christmas in Coalville plans start again next year.

On the whole, the event was really well received on social media, with lots of people attending on the day. Positive feedback on Facebook focused on how well organised it was and how many people the event attracted to the town. There was a particularly good response from parents saying how much their children enjoyed the attractions - this was also backed up by the photos that were taken and shared throughout the day.

Negativity stemmed from the lack of fireworks, countdown for the Christmas light switch on and expressions of disappointment in the decorations on the High Street and town centre. It was explained that this was down to feedback that the Coalville Special Expenses Committee had received and was agreed by Cabinet on 8 Nov.

Looking at the neutral comments, there were a few mentions of the free parking.

Comments were also received about using silent fireworks for future events and support for shops on the High Street and Belvoir Road.

Appendix two – Event attendee and councillor event feedback

Event attendee responses to the 'snapshot' survey – 73 people completed the survey

| Today I have visited or will be visiting (please circle): Santa Reindeer Christmas Market Local shops Newmarket Funfair rides World Cup Football area | |
|--|--|
| 2. I enjoyed the entertainers / performances (please circle): | |
| Comedy waiters Bubbles and Balloons Elvis Pressie Music and live performances Snow Globe | |
| 3. I have visited the following service providers: | |
| Council services (advice and information) Police Fire Service Local charity stalls | |
| 4. I have had a good day: Yes No | |
| 5. Are you sad that there is no main stage and firework finale? : | |
| Yes No | |
| | |

| Question one – in order of most visited 1st = Christmas Market 2nd = Local shops 3rd = Santa 4th = Reindeer 5th = Newmarket 6th = Fun fair rides 7th = World Cup football area | Question two – in order of most entertaining 1 st = Music and live performances 2 nd = Snow Globe 3 rd = Balloons and Bubbles 4 th = Comedy Waiters 5 th = Elvish Pressie | | | |
|---|---|--|--|--|
| Question three – in order of most visited 1 st = Council services 1 st = local charity stalls 2 nd = Police 3 rd = Fire (only in attendance 3pm to 5pm) | Question four – it was a good day 100% of those that completed the survey had a good day | | | |
| Question five – Are you sad that there is no main stage and firework finale? Yes = 42% No = 58% | | | | |

Councillor feedback – responses received

Response received from Cllr John Legrys

Did you attend the Christmas in Coalville event on 26 November? Yes How long did you stay at the event? (hours) Who did you attend with?

Please score the entertainment and attractions from five to zero

Scoring

| 5 | 4 | 3 | 2 | 1 | 0 |
|-----------|------|---------|------|-----------|------------|
| Very good | Good | Average | Poor | Very poor | No opinion |

Belvoir Shopping Centre and Needham's Walk car park

| Attraction | Enter your score from 5 to 0 |
|---|------------------------------|
| Christmas market - selection of stalls | 3 |
| Stage – music and live performances | 4 |
| Street performers: Comedy waiters | 4 |
| Street performers: Bubbles and balloons | 0 |
| Street performers: Elvis Pressie | 0 |
| World Cup football activity | 4 |
| Fun fair | 5 |

Other comments

Please type your comments here

My view was that folk were generally happy & were enjoying the seasonal 'atmosphere'.

The fun fair was a significant attraction - and from the private car park owner - his car parks were very full.

I am and continue to be very disappointed with the total lack of seasonal decoration in the privately owned shopping precinct.

Newmarket

| Attraction | Enter your score from 5 to 0 |
|------------------------------|------------------------------|
| Food and drink stalls | 3 |
| Market stalls | 2 |
| Activities and entertainment | 5 |

Other comments

Please type your comments here

Our markets staff were very pleased with the footfall through the market - I understand that the footfall was around 2k - which is good.

My continued criticism of the market 'fast food' outlets is the lack of choice and no alternatives for customers who want low fat vegan food.

Malborough Square

| Attraction | Enter your score from 5 to 0 |
|---|------------------------------|
| Santa and Sleigh | 5 |
| Real reindeer | 5 |
| Stage – music and live performances | 3 |
| Street performers: Comedy waiters | 0 |
| Street performers: Bubbles and balloons | 0 |
| Street performers: Elvis Pressie | 0 |
| Street performers: Snow Globe | 5 |
| Children's fair rides | 5 |
| Fire engine (3pm to 5pm) | 5 |

Other comments

Please type your comments here

Response received from Cllr Elliott Allman

Did you attend the Christmas in Coalville event on 26 November? Yes How long did you stay at the event? (hours) 4hours (2x 2 hour sessions) Who did you attend with? My wife and two children (ages 2.5years and 10 months) and with friends and their families

Please score the entertainment and attractions from five to zero

Scoring

| 5 | 4 | 3 | 2 | 1 | 0 |
|-----------|------|---------|------|-----------|------------|
| Very good | Good | Average | Poor | Very poor | No opinion |

Belvoir Shopping Centre and Needham's Walk car park

| Attraction | Enter your score from 5 to 0 |
|---|------------------------------|
| Christmas market - selection of stalls | 4 |
| Stage – music and live performances | 5 |
| Street performers: Comedy waiters | 4 |
| Street performers: Bubbles and balloons | 5 |
| Street performers: Elvish Pressie | 5 |
| World Cup football activity | 0 |
| Fun fair | 5 |

Other comments

Please type your comments here

It was disappointing that there were no decorations in the Belvoir Shopping Centre.

Newmarket

| Attraction | Enter your score from 5 to 0 |
|------------------------------|------------------------------|
| Food and drink stalls | 5 |
| Market stalls | 5 |
| Activities and entertainment | 5 |

Other comments

Please type your comments here

The Newmarket and Marlborough Square area was the best bit for my family, it was more targeted for families with younger children (Santa, reindeer, rides etc.)

Police presence and stall – good to see, thank you.

Malborough Square

| Attraction | Enter your score from 5 to 0 |
|---|-------------------------------|
| | |
| Santa and Sleigh | 5 |
| Real reindeer | 5 |
| Stage – music and live performances | 5 |
| Street performers: Comedy waiters | 4 |
| Street performers: Bubbles and balloons | 5 (my daughter especially |
| · | loved the bubbles) |
| Street performers: Elvis Pressie | 5 (very funny and my |
| · | daughter loved them) |
| Street performers: Snow Globe | 5 (this was excellent and |
| · | something a bit different) |
| Children's fair rides | 5 |
| Fire engine (3pm to 5pm) | 0 – didn't see it but my |
| | daughter would have loved it! |
| | (she is obsessed with |
| | Fireman Sam) |

Other comments

Please type your comments here Perfect, very good.

Nice to see a Police Officers walking around.

It was good to see the town centre so busy, however due to the extra visitors to Coalville there was a lot of traffic and I didn't feel very safe moving from Marlborough Square to the Belvoir Shopping Centre with my young family.

Response received from Cllr John Geary:

I was:

- Disappointed with quality of the 'pop up' traders in the Belvoir Shopping Centre (BSC).
- Very disappointed that there were no decorations and no tree in the BSC.
- Pleased to see the fair was up and running again this year
- Very disappointed with the lights this year, it is the worse display so far
- Please with the Christmas trees and lights in Marlborough and Memorial Square, they are very good.
- Disappointed with the decorations on the lamp columns, they are poor
- Disappointed with the lack of decorations on shops in High Street, only a few traders have made the effort to decorate their premises, those that have small trees look good.
- Disappointed that there are no lights in the front of Stenson House this year.
- I was more than pleased with the positive feedback I received from people who were in the town on Saturday afternoon and early evening.

Response received from Cllr Angela Black:

I was unable to attend this year due to illness. It will be interesting to hear feedback.

Response received from Cllr David Everitt:

Unfortunately I was unable to attend.

Appendix three Christmas in Coalville – an overview of events delivered in Coalville in recent years (2009 to 2022) -

| Year | Event overview | BUDGET | | | | Delivered |
|------|---|--------------------------------|-------------------|--------------|--------------------------------------|-----------|
| | | Location | Event expenditure | Event income | Lights budget | by |
| 2009 | Santa, reindeer, recorded and live music, street performers and walkabout characters, main stage and headline act (celebrity), firework finale, lights switch-on (Memorial Square lights). Charity and community stalls. Road closure of High Street. | High Street Memorial Square | £22519.00 (GF) | £624.00 | £10,200 (CSE) £6611.00 (GF) | NWLDC |
| | Fun fair in Needham's Walk car park. | Needham's Walk car park | | | | |

Note

The closure of High Street was a planned closure under TTRO legislation with Leicestershire County Council, the diversion routes for traffic was possible as Mantle Lane and Belvoir Road remained open.

As a result of overcrowding in Memorial Square towards the end of the event, Leicestershire Police closed Belvoir Road, Ashby Road and Mantle Lane as an emergency closure under TPCA legislation. As a result of the use of the emergency closure should a similar event be planned in that location in the future it would require a pre planned road closure under TTRO.

Leicestershire County Council have confirmed that they would not authorise a pre planned full road closure in that area due to the significantly detrimental impact it would have on traffic flow, public transport and emergency services access.

Leicestershire Police have also confirmed that currently staffing levels could not support such a closure as in 2009 and a pre planned road closure would be the only option that they would support (if approved by LCC).

The delivery of this event required significant staffing, this was resourced by NWLDC staff (overtime) and an external event management company providing event marshals and stewards, therefore increasing event management costs.

| \ / | Add information from Ashleigh. | | BUDGE [*] | - | | | | |
|------|---|---|--------------------|---------------|----------------|-------|--|--|
| Year | Event overview | | Delivered | | | | | |
| | | Location | Event expenditure | Event income | Lights budget | by | | |
| 2010 | Santa, reindeer, music and community stalls (infrastructure provided by NWLDC). | Memorial Square | £19182.00 | £700.00 | £11665.00 | NWLDC | | |
| | Main stage and headline act (celebrity), firework finale, lights switch-on (Stenson House lights). Fun fair on Needham's Walk car park | London Road car park | | | | | | |
| | | Needham's Walk car park | | | | | | |
| | Note The delivery of an event over a number of location management costs. | ns requires additional | staffing stewar | ds, therefore | increasing eve | ent | | |
| 2011 | Santa, reindeer, recorded and live music, street performers, main stage and headline act (tribute), firework finale. | Market Hall car park and Coalville Market | £10502.00 | Nil | £11190.00 | NWLDC | | |
| 2012 | Santa, reindeer, recorded and live music, street performers, main stage and headline act (tribute), firework finale. | Market Hall car park and Coalville Market | £7500.00* | £250.00* | £17092.00 | NWLDC | | |
| 2013 | Santa, reindeer, recorded and live music, street performers, main stage and headline act (tribute), firework finale | Market Hall car park and Coalville Market | £7500.00* | £250.00* | £19125.00 | NWLDC | | |
| | From 2011 to 2013 Coalville Town Team delivered in November (in advance of the Coalville Christmas Event) a food and drink festival, in 2014 the two organisations agreed to work together to delivery *the expenditure and income for this period is estimated (the event was funded from various budget codes) | | | | | | | |

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| Year | Event overview | BUDGET | | | | | | | |
|------|---|---|--------------------------|--------------------------------|------------------|---------------------------|--|--|--|
| | | Location | Event expenditure | Event income | Lights budget | by | | | |
| 2014 | Santa, reindeer, recorded and live music, street performers, main stage and headline act (tribute), firework finale. | Market Hall car park and Coalville Market | £7109.00 | £220.00 | £16254 | NWLDC | | | |
| | Food and drink market in Belvoir Shopping Centre | Belvoir Shopping Centre | Information not reported | Information not reported | n/a | Coalville Town Team | | | |
| | Note Options for a laser show were investigated in 2014, reported to the 20 October 2014 CSEWP meeting, however costings received were prohibitive and therefore the option was not progressed. | | | | | | | | |
| 2015 | Santa, reindeer, recorded and live music, street performers and walkabout characters, main stage and headline act (tribute) and firework finale. | Market Hall car park and Coalville Market | £6310.50 | £280.00 | £17338.00 | NWLDC | | | |
| | Food and drink market in Belvoir Shopping Centre | Belvoir Shopping Centre | Information not reported | Information not reported | n/a | Coalville Town Team | | | |
| 2016 | Santa, reindeer, recorded and live music, street performers and walkabout characters, | Market Hall car park and Coalville | £9157.00 | £582.00 | £16357.00 | | | | |
| 2010 | main stage and headline act (tribute) and firework finale. | Market | | | | | | | |

| Year | Event overview | BUDGET | | | | Delivered |
|------|--|--|------------------|--------------|----------------|------------|
| | | Location | Event | Event | Lights | by |
| | | | expenditure | income | budget | |
| 2017 | Santa, reindeer, recorded and live music, street performers and walkabout characters, main stage and headline act (tribute) and firework finale. | Market Hall car park and Coalville Market | £9147.00 | £681.00 | £18439 | NWLDC |
| | Christmas Market in Belvoir Shopping Centre. | Belvoir Shopping Centre | | | | |
| | In 2017 Coalville Town Team disbanded and cear responsibility for this element of the event and state stallholders and customers. The shopping centre is partially covered and has beneficial when delivering an outdoor event in No. | arted to develop the Co a high footfall (shoppe | oalville Christm | as Market as | it remained po | pular with |
| 2018 | Santa, reindeer, recorded and live music, street performers and walkabout characters, main stage and headline act (tribute), firework finale and fun fair. | Market Hall car park and Coalville Market | £9075.00 | £880.00 | £19908.05 | NWLDC |
| | Christmas Market in Belvoir Shopping Centre. Santa, reindeer, recorded and live music, street performers and walkabout characters | Belvoir Shopping Centre | | | | |

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| Year | Event overview | BUDGET | | | | | | | |
|------|---|--|--|--|--|---------|--|--|--|
| | | Location | Event expenditure | Event income | Lights budget | by | | | |
| 2019 | Main stage and headline act (tribute), firework finale and fun fair. | Market Hall car park and Coalville Market | £9440.00 | £2274.00** | £25855.00 | NWLDC | | | |
| | Christmas Market in Belvoir Shopping Centre. Santa, reindeer, recorded and live music, street performers and walkabout characters | Belvoir Shopping Centre | | | | | | | |
| | Note Laser show and lower noise fireworks were resectant be revisited for the 2023 event, however basenise fireworks is greater than that of the standard cover the cost. East Midlands Airport will need to this includes a £1000 sponsorship contribution | sed on information res ard firework display, it so be contacted and co | searched to dat is anticipated to onsulted about | te, the cost of hat at least £3 any future pla | a laser show an 3000 will be requans. | d lower | | | |
| 2020 | Event not delivered – due to COVID-19 restrictions | | £4300.00*** | n/a | £25611.00 | NWLDC | | | |
| | *** attractions were delivered in Coalville Town Centre (in line with Covid restrictions) – partially funded by The Welcome Back Fund | | | | | | | | |
| 2021 | Christmas Market in Belvoir Shopping Centre. Santa, reindeer, recorded and live music, street performers and walkabout characters. | Belvoir Shopping Centre | £10721.00 | £495.00 | £48673.00**** | NWLDC | | | |
| | Indoor Christmas Market | Newmarket | | | | | | | |
| | Fun fair | Needham's Walk car park | | | | | | | |
| | Note Due to Storm Arwen (amber weather warning) the The Christmas Market and attractions were delivered. | J | ` | , | | | | | |

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| Year | new polemount decorations) Event overview | | BUDGE | ΞT | | Delivered | | |
|------|--|----------------------------|-------------------|--------------|---------------|-----------|--|--|
| | | Location | Event expenditure | Event income | Lights budget | by | | |
| 2022 | Christmas Market in Belvoir Shopping Centre, recorded and live music, street performer and World Cup activities. | Belvoir Shopping Centre | £9,500 | £800.00 | £29,000 | NWLDC | | |
| | Santa, reindeer, recorded and live music, street performers and children's fun fair rides. | Marlborough Square | | | | | | |
| | Indoor Christmas Market | Newmarket | | | | | | |
| | Note | | | | | | | |
| | It was decided to not conclude the event this year with a firework finale. The budget previously allocated to the fireworks, main stage and headline act was reinvested into the main event. | | | | | | | |